

CREWKERNE HEALTH CENTRE NEWSLETTER



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In November 2023, Crewkerne Health Centre delivered:



FAREWELL: A MESSAGE FROM DOCTOR HORNE

After nearly 35 years I am retiring from clinical work at Crewkerne Health Centre after Christmas.

Despite the challenging climate in the NHS the practice has been successful in recruiting a number of new regular GPs, and I am leaving behind an excellent clinical team, with strong administrative and reception support.

I would like to thank all the colleagues and staff with whom I have worked over the years.

I would also like to thank the patients who have given me the privilege, the challenge – and sometimes the fun! – of caring for them.

I wish you all well.

Dr John Horne



CREWKERNE HEALTH CENTRE ACTIVITY REVIEW



We're thrilled to share some fantastic news with you! After grappling with staffing challenges for some time, we're delighted to announce that Crewkerne Health Centre is now in a much stronger position. Thanks to our recent clinician hires, we're set to ensure enhanced care continuity for all our patients.

The success of our latest Flu and Covid vaccination campaigns has been incredibly uplifting, and we extend our heartfelt gratitude to our patients and the wider community for their unwavering support. Our latest initiatives and clinics have significantly improved our ability to provide top-notch care and services to everyone. The positive impact on our community has been truly inspiring. With an overwhelming 95%+ satisfaction rate from patient reviews following appointments, it's evident that we're making significant strides in the right direction.

However, our commitment doesn't end here. We're tirelessly working on multiple new projects and initiatives slated for 2024, designed to foster better engagement and support for our community.

As we approach the holiday season, the entire team at Crewkerne Health Centre wants to extend our warmest wishes for a joyful holiday season and a prosperous new year ahead.

Warm regards,

Sarah Wills, Practice Business Manager



COMMUNITY OUTREACH JANUARY OPEN DAY EVENT

Crewkerne Health Centre, led by Sarah Wills, our practice business manager, is launching an extensive community outreach initiative. Join us for our Open Day event at the George Reynolds Centre on January 23rd, 2024, from 2 pm to 4 pm. This event, open to everyone, offers a chance to meet our GPs, Nurses, HCAs, and ANPs, discover our range of services, specialized clinics, support groups, and local community projects. We're excited to have St. Margaret's Hospice, NHS Digital, Patient Participation Members, and the Personalised Care Team join us for this occasion.

This marks the beginning of our commitment to actively engage in various public events and celebrations as part of our Information & Education outreach program.

Save the date and come meet us on January 23rd, 2024, as we kick off this exciting new chapter together!



HOLIDAYS OPENING TIMES

The Crewkerne Health Centre will be closed on the following days:

Monday December 25, 2023

Tuesday December 26, 2023

Monday January 1, 2024

BIRTHDAY REVIEWS: WHAT IS IT? WHY DOES IT MATTER?

If you have a long-term condition such as Diabetes or Asthma, you will receive an invitation to book your annual review with the practice during your birthday month either by text or letter asking you to contact the practice. When you do, our Reception Team will identify the appointments you need to support your care.

A blood test appointment is required for certain conditions, and this will include a mini-health screen which will include your height, weight, pulse check, blood pressure, waist circumference and lifestyle information.

If appropriate to your condition, you will be offered an annual review discussion with a Practice Nurse or GP/Advanced Nurse Practitioner.

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CREWKERNE HEALTH CENTRE

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